

Returns made easy! Just fill in this form so we know how to help.
You can return your items for exchange, store credit or refund*. The items must:

- Be returned within 90 days of purchase.
- Be in new condition with all tags attached.
- Any packaging must be in original condition.
- Sale items can only be returned for an exchange or store credit. No refunds will be provided on discounted items.

Here's how to do it:

- 1) Fill in this form.
- 2) Print the form and:
 - take the item(s) along with your proof of purchase to any Boardertown store or
 - OR send it back with your item(s) using a track & trace courier to:

NORTH ISLAND
Boardertown Returns
4 Fountain Lane South
Botany Town Centre
Auckland 2016

OR

SOUTH ISLAND
Boardertown Returns
79 Lichfield Street
Christchurch CBD
Christchurch 8011

Name: _____

Contact No: _____

Order No: _____

What items would you like to return:

Product Name:	Colour:	Size:	Return Reason:
----------------------	----------------	--------------	-----------------------

Return Reasons: 1 - Change of Mind 2 - Incorrect Size 3 - Delayed Delivery 4 - Faulty 5 - Other (Please Specify)

Preferred action:

Exchange for another item(s):

Product Name/Colour/Size:

For our full returns policy, please visit
www.boardertown.co.nz/returns
 For assistance with returns, call us
0800 4 BTOWN

- Receive a store credit**
- Be refunded back to the original payment method**